



### PROTECT YOUR INVESTMENT.

Overlooking routine maintenance on any hydraulic breaker can be a costly mistake. Regularly maintained breakers upgrade your initial tool investment and decrease the likelihood of breaker failure during operation or rental. Upgraded equipment will increase utilization, generating more revenue.

### MAINTENANCE AS EASY AS I, II OR III.

The new **Encore™ Recertification Program** from FRD USA shifts the burden and expense of routine breaker maintenance onto factory-trained FRD technicians and away from overworked, understaffed service departments.

Designed to extend the life of your FRD hydraulic breaker, the unique Encore Recertification Program offers three distinct service levels, each incorporating various maintenance options. From routine tool inspection to complete overhaul, you choose the level that best suits your needs.

### ADDITIONAL PROGRAM BENEFITS

The Encore Recertification Program offers dealers and their customers even more flexibility with these additional benefits:

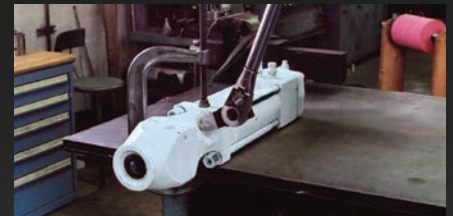
- Purchase one program tier, but retain the option to upgrade to the next tier while paying only for the level of service that is performed.
- Purchase any additional parts required for proper repair – without additional installation charges.

### MINIMAL INVESTMENT...MAXIMUM PERFORMANCE

The Encore Recertification Program is exclusive to FRD USA dealers and their customers at a minimal cost. For more details on program procedures, contact FRD USA at 800-275-2282.

# Encore™

## RECERTIFICATION PROGRAM



All tools are cleaned then disassembled for inspection of critical parts.



After disassembly, all parts are inspected for wear to determine replacement needs.



In tiers II and III tools are reassembled to factory specifications and re-painted.



Decals and model identification are applied prior to shipment.

# ENCORE™ RECERTIFICATION PROGRAM

## YOU CHOOSE THE LEVEL THAT BEST SUITS YOUR NEEDS

- Tier I:** Offers a detailed inspection report including digital photographs complete with test firing. (See #1 below).
- Tier II:** In addition to the inspection report, tier II includes all seals, a diaphragm, hose whips, four (4) backhead bolt or through bolts (as applicable) and related hardware. We'll even polish the piston and cylinder before reassembly. Your unit will be returned with a three-month warranty, fully assembled with all bolts factory-torqued, all nitrogen chambers properly charged and the breaker painted and decal.
- Tier III:** The ultimate maintenance package, this level includes all services from tiers I and II, but adds many more features. We'll replace the thrust ring and front cover (if applicable) retainer pin(s), grease fitting, hose whips and all bushings, and provide you with a choice of one standard working steel. In addition, tier III includes a six-month limited warranty and free return freight.



## ENCORE BREAKER PROGRAM

LABOR	TIER I	TIER II	TIER III
Steam clean	●	◆	■
Disassemble	●	◆	■
Inspect breaker, generate detailed report & submit to customer/dealer before proceeding	●	◆	■
Clean for rebuild		◆	■
Polish piston & cylinder *		◆	■
Re-seal		◆	■
Replace required parts		◆	■
Reassemble & re-torque		◆	■
Recharge accumulator & backhead		◆	■
Providing unit sent to FRD USA's complete, factory test performed prior to shipment		◆	■
Prep and paint		◆	■
Re-decal		◆	■
*NOTE: Occasionally, the piston and/or cylinder are NOT able to be adequately polished before exceeding FRD USA's minimum wear limits. Be assured we will make every effort to utilize your existing components before recommending replacement.			
PARTS	TIER I	TIER II	TIER III
Seal kit(s)		◆	■
Diaphragm		◆	■
Two (2) hose whips		◆	■
Four (4) backhead bolts or through bolts (as applicable) and related hardware		◆	■
Front bushing, thrust bushing, thrust ring, front cover (if applicable)			■
Retainer pin(s)			■
Grease fitting			■
Choice of standard working steel (moil / chisel / blunt)			■
SERVICE	TIER I	TIER II	TIER III
Operators manual		◆	■
3-month warranty providing parts not replaced meet FRD USA's specifications		◆	■
6-month warranty providing parts not replaced meet FRD USA's specifications			■
Return freight, FOB destination on domestic orders			■
Opportunity to purchase additional standard working steel of same type at extended discount			■

## REMEMBER:

- In order to factory test, the breaker must be shipped with all components necessary to operate.
- You can originally purchase one tier, but advance to the next after receiving the inspection report.
- Any additional part(s) required for proper operation but not listed on the "tier" selected can be purchased at standard discount with no additional charge for installation.
- Warranty offered on tier II & tier III only when any part not meeting FRD USA's minimum specifications is purchased and replaced.
- No substitutions of parts permitted, regardless of the tier selected.
- This program may not be substituted for or is associated with FRD USA's standard warranty program.



[www.frdusa.com](http://www.frdusa.com)

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